

05th June, 2020

Dear Valued Client,

Re: JMMB Group Standardization Project– JMMB Bank Net to Corporate Moneyline

Thank you for your engagement as we continue to implement changes to better serve you, our clients. As stated in previous letters one of the major changes is the transitioning of our Online Banking system from JMMB Bank Net to Moneyline, JMMB's proprietary platform.

This change will offer you added benefits such as;

- A secure way of managing your Moneyline profiles
- You are able to change your passwords
- You will receive transaction notifications
- Transaction verification tokens are sent to you via email. This is necessary when completing transactions when a new payee is added.

In order to support the change to Corporate Moneyline, the first step would be for us to create "User Roles". Each "User Role" requires a separate and distinct email address. **If you as an individual user do not have an individual email address, we will not be able to migrate the Corporate Profile nor set you up as an individual user on Moneyline.**

Note: One user can be assigned to more than one User Role

The following are examples of User Roles for which email addresses are required.

User Role	Role Description
Domain Admin	Enables user to manage users and roles within the domain
Admin Approver	Enables user to approve changes (e.g. users and roles) made by the administrator.
Approver	Enables user to approve the creation and modification of payees
Auditor	Enables user to view activity on the account, including the reset of passwords, pins/security questions
Inputer	Enables user to create payees, view/print statements, view respective accounts in Moneyline
Self admin	Enables user to assign payee and transaction features to roles within the domain

NEXT STEPS

After we transition, you will receive an email from JMMB Bank with the details of your new profile and how you can set up your service. If you require additional assistance a representative from JMMB Bank will assist you with the set up and any teething issues.

YOUR FEEDBACK CONTINUES TO BE IMPORTANT TO US

You can find previous letters sent to clients on our website tt.jmmb.com/bankstandardizationtt should you have any additional queries as it relates to these changes, you can contact us via email at infott@jmmb.com with the caption “**Corporate Changes**”, or you can reach out to your Business Banking Managers directly with the same subject caption.

We thank you for your continued partnership and we look forward to serving you.

Kind Regards,

Lisa-Maria Alexander

Chief Marketing Officer – Trinidad and Tobago